

Bank of Canada

Bank of Canada's New Retail Fraud Prevention Tool Kit

The Bank of Canada and its Partner's Against Fraud have developed a new DVD based training tool called "Fighting Fraud on the Front Lines" The tool kit combines scenarios and video segments to demonstrate how criminals use payment instruments and personal information to defraud retailers and consumers. Tip sheets provide you with a knowledge base to avoid becoming a victim.

Four types of payment frauds are covered in the training material:

- Identity Theft
- Debit and Credit Card Fraud
- Bank Note Counterfeiting
- Cheque and Money Order Fraud

The Alberta Crime Prevention Assoc. along with numerous law-enforcement and industry stake-holders contributed and actively endorse the training material.

You can view the material online or if you wish to conduct comprehensive training in your community you can order your own Retailers' Guide at 1-888-513-8212 or visit www.bankofcanada.ca